

Statistics on the availability and performance of the dedicated and ASPSP interface

Guidelines on the conditions to benefit from an exemption from the contingency mechanism under Article 33(6) of Regulation (EU) 2018/389

Period January 2021 – March 2022

Dedicated Interface CBI Globe



AVAILABILITY	Uptime <i>Daily percentage</i>	98,41%
	Downtime <i>Daily percentage</i>	1,59%
PERFORMANCE	PISP <i>Daily average time per request</i>	512 ms
	AISP <i>Daily average time per request</i>	910 ms
	Error Rate <i>Daily error response rate</i>	0,01%

PSU Interface WEB CartaBCC



AVAILABILITY	Uptime <i>Daily percentage</i>	99,97%
	Downtime <i>Daily percentage</i>	0,03%
PERFORMANCE	Payment <i>Daily average time per request</i>	5830 ms
	Card Information <i>Daily average time per request</i>	7876 ms

PSU Interface APP myCartaBCC



AVAILABILITY	Uptime <i>Daily percentage</i>	96,35%
	Downtime <i>Daily percentage</i>	3,65%
PERFORMANCE	Payment <i>Daily average time per request</i>	8489 ms
	Card Information <i>Daily average time per request</i>	7339 ms

Nota: Non è prevista operatività di tipo CISP per le interfacce CartaBCC.

Period January 2022

JANUARY 2022	Dedicate Interface - CBI Globe				
	Availability Indicator		Performance Indicator		
	Uptime	Downtime	PISP	AISP	Error Rate
%	%	Average call response times (ms)	Average call response times (ms)	%	
01/01/2022	100,00%	0,00%	1464,44	1021,68	0,14%
02/01/2022	100,00%	0,00%	409,43	883,00	0,00%
03/01/2022	100,00%	0,00%	418,72	674,76	0,00%
04/01/2022	100,00%	0,00%	631,75	656,31	0,00%
05/01/2022	100,00%	0,00%	510,00	738,03	0,00%
06/01/2022	100,00%	0,00%	483,33	696,93	0,00%
07/01/2022	100,00%	0,00%	459,70	822,93	0,00%
08/01/2022	100,00%	0,00%	483,64	792,10	0,00%
09/01/2022	100,00%	0,00%	641,52	840,33	0,00%
10/01/2022	100,00%	0,00%	591,88	1212,15	0,00%
11/01/2022	100,00%	0,00%	492,67	882,23	0,01%
12/01/2022	100,00%	0,00%	580,47	870,67	0,00%
13/01/2022	100,00%	0,00%	503,59	809,11	0,00%
14/01/2022	100,00%	0,00%	563,22	917,90	0,00%
15/01/2022	100,00%	0,00%	401,41	784,54	0,00%
16/01/2022	100,00%	0,00%	238,03	1096,44	0,06%
17/01/2022	100,00%	0,00%	869,65	884,96	0,00%
18/01/2022	100,00%	0,00%	503,07	816,67	0,00%
19/01/2022	100,00%	0,00%	661,55	822,88	0,01%
20/01/2022	100,00%	0,00%	445,70	778,47	0,00%
21/01/2022	100,00%	0,00%	576,44	904,09	0,00%
22/01/2022	100,00%	0,00%	570,33	943,55	0,00%
23/01/2022	100,00%	0,00%	472,67	872,54	0,02%
24/01/2022	100,00%	0,00%	527,08	1047,86	0,00%
25/01/2022	100,00%	0,00%	565,10	895,31	0,00%
26/01/2022	100,00%	0,00%	389,14	1286,47	0,01%
27/01/2022	100,00%	0,00%	528,65	1146,03	0,01%
28/01/2022	100,00%	0,00%	492,91	1042,97	0,01%
29/01/2022	100,00%	0,00%	468,60	903,65	0,02%
30/01/2022	100,00%	0,00%	490,00	928,97	0,00%
31/01/2022	100,00%	0,00%	507,14	987,49	0,04%

PSU Interface - Web CartaBCC			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
100,00%	0,00%	5803,28	7764,06
100,00%	0,00%	5862,67	7889,40
100,00%	0,00%	5781,97	7749,95
100,00%	0,00%	6293,50	8622,40
100,00%	0,00%	5932,00	7965,60
100,00%	0,00%	5566,50	7415,40
100,00%	0,00%	5861,62	7907,21
100,00%	0,00%	5803,69	7771,24
100,00%	0,00%	5838,25	7837,86
100,00%	0,00%	5821,27	7806,82
100,00%	0,00%	5845,98	7876,05
100,00%	0,00%	5804,69	7759,25
100,00%	0,00%	5818,26	7799,43
100,00%	0,00%	5817,57	7807,41
100,00%	0,00%	5819,44	7807,49
99,86%	0,14%	5823,13	7834,38
100,00%	0,00%	5849,24	7862,60
100,00%	0,00%	5836,65	7824,28
100,00%	0,00%	5855,92	7877,64
100,00%	0,00%	5847,72	7835,57
100,00%	0,00%	5822,68	7809,02
100,00%	0,00%	5803,11	7764,56
99,86%	0,14%	5846,08	7855,12
100,00%	0,00%	5825,50	7829,18
100,00%	0,00%	5843,94	7865,08
100,00%	0,00%	5811,87	7786,48
100,00%	0,00%	5850,49	7871,67
100,00%	0,00%	5800,79	7769,05
100,00%	0,00%	5863,02	7881,66
100,00%	0,00%	5835,44	7839,75
100,00%	0,00%	5789,12	7758,26

PSU Interface - APP myCartaBCC			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
95,14%	4,86%	7889,08	6747,09
95,83%	4,17%	7894,46	6753,92
93,55%	6,45%	7922,96	6783,92
100,00%	0,00%	8089,00	6930,00
100,00%	0,00%	7871,00	6794,00
100,00%	0,00%	7714,00	6625,00
98,77%	1,23%	9151,90	7807,71
93,06%	6,94%	9085,55	7803,63
96,43%	3,57%	9888,54	8592,30
93,57%	6,43%	9554,67	8531,21
94,12%	5,88%	9274,00	7928,25
96,21%	3,79%	9467,01	8203,25
94,07%	5,93%	8671,56	7564,76
95,14%	4,86%	8835,72	7617,54
94,44%	5,56%	8784,92	7629,29
94,44%	5,56%	9271,38	8052,66
98,50%	1,50%	9343,17	8157,55
95,00%	5,00%	8251,02	7096,86
95,83%	4,17%	8933,62	7808,69
97,92%	2,08%	9042,57	7795,20
97,10%	2,90%	8347,51	7215,55
94,37%	5,63%	8915,12	7864,48
95,14%	4,86%	8928,39	7693,52
95,14%	4,86%	9690,92	8514,92
97,22%	2,78%	8749,25	7563,56
96,53%	3,47%	8834,35	7609,14
97,22%	2,78%	8972,14	7702,37
93,43%	6,57%	9103,66	7963,44
96,53%	3,47%	9031,53	7780,02
93,71%	6,29%	9476,83	8282,52
94,29%	5,71%	10045,96	8801,79

Period February 2022

FEBRUARY 2022	Dedicate Interface - CBI Globe				
	Availability Indicator		Performance Indicator		
	Uptime	Downtime	PISP	AISP	Error Rate
%	%	Average call response times (ms)	Average call response times (ms)	%	
01/02/2022	100,00%	0,00%	458,76	822,15	0,02%
02/02/2022	100,00%	0,00%	316,33	795,18	0,00%
03/02/2022	100,00%	0,00%	433,25	784,82	0,06%
04/02/2022	100,00%	0,00%	451,31	736,84	0,01%
05/02/2022	100,00%	0,00%	439,77	768,27	0,00%
06/02/2022	100,00%	0,00%	490,88	749,14	0,00%
07/02/2022	100,00%	0,00%	450,84	705,10	0,00%
08/02/2022	100,00%	0,00%	345,78	751,11	0,00%
09/02/2022	100,00%	0,00%	457,00	704,42	0,00%
10/02/2022	100,00%	0,00%	363,33	770,10	0,00%
11/02/2022	100,00%	0,00%	428,99	724,91	0,00%
12/02/2022	100,00%	0,00%	388,96	680,26	0,00%
13/02/2022	100,00%	0,00%	346,61	1057,82	0,05%
14/02/2022	100,00%	0,00%	429,72	824,48	0,00%
15/02/2022	100,00%	0,00%	395,32	636,69	0,00%
16/02/2022	100,00%	0,00%	428,40	885,06	0,00%
17/02/2022	100,00%	0,00%	355,44	744,72	0,00%
18/02/2022	100,00%	0,00%	448,27	725,15	0,00%
19/02/2022	100,00%	0,00%	431,37	1063,46	0,03%
20/02/2022	100,00%	0,00%	466,05	1303,10	0,04%
21/02/2022	100,00%	0,00%	626,95	1215,92	0,05%
22/02/2022	100,00%	0,00%	496,25	1303,08	0,02%
23/02/2022	100,00%	0,00%	441,89	989,09	0,04%
24/02/2022	100,00%	0,00%	888,78	1139,39	0,06%
25/02/2022	100,00%	0,00%	614,73	1197,52	0,01%
26/02/2022	100,00%	0,00%	461,81	860,49	0,01%
27/02/2022	100,00%	0,00%	426,54	1025,26	0,00%
28/02/2022	100,00%	0,00%	796,33	1017,76	0,01%
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PSU Interface - Web CartaBCC			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
100,00%	0,00%	6235,29	8776,70
100,00%	0,00%	4789,83	6212,80
100,00%	0,00%	5501,82	7206,65
100,00%	0,00%	5293,06	7095,28
100,00%	0,00%	5503,02	7479,76
100,00%	0,00%	6440,83	8470,02
100,00%	0,00%	7181,87	10220,85
100,00%	0,00%	4937,96	6610,40
100,00%	0,00%	5657,29	5740,26
100,00%	0,00%	5753,29	6951,24
100,00%	0,00%	6159,81	8895,37
100,00%	0,00%	6982,90	10579,86
100,00%	0,00%	6232,29	8199,20
100,00%	0,00%	5034,20	6520,26
100,00%	0,00%	5010,32	6008,83
100,00%	0,00%	5549,13	7042,96
100,00%	0,00%	4872,25	6481,82
100,00%	0,00%	10835,96	16157,94
100,00%	0,00%	6339,92	6721,15
99,44%	0,56%	5019,07	6263,16
100,00%	0,00%	5057,22	6422,01
100,00%	0,00%	5853,90	8106,27
100,00%	0,00%	7842,70	12211,44
100,00%	0,00%	10132,38	16608,79
100,00%	0,00%	8781,53	13401,12
100,00%	0,00%	5467,54	6777,51
100,00%	0,00%	5600,29	7112,64
100,00%	0,00%	5913,96	8257,43
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PSU Interface - APP myCartaBCC			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
97,92%	2,08%	8921,22	7669,77
98,61%	1,39%	9201,75	7913,03
93,66%	6,34%	9348,20	8119,78
98,55%	1,45%	9127,80	7883,17
97,92%	2,08%	9155,49	7981,37
98,61%	1,39%	9338,53	8150,23
98,61%	1,39%	9174,92	7951,24
96,53%	3,47%	9654,07	8395,28
97,22%	2,78%	9440,77	8183,08
96,53%	3,47%	9367,65	8083,48
94,44%	5,56%	8849,61	7556,27
97,92%	2,08%	8849,53	7546,45
99,31%	0,69%	8963,42	7645,44
93,53%	6,47%	8997,52	7755,07
93,75%	6,25%	9292,28	8099,04
96,53%	3,47%	8774,09	7491,45
96,53%	3,47%	8828,20	7530,63
93,75%	6,25%	8765,89	7558,66
97,22%	2,78%	8790,59	7451,43
95,83%	4,17%	8789,53	7469,79
97,92%	2,08%	9129,74	7854,70
96,30%	3,70%	8508,29	7258,74
93,06%	6,94%	8489,10	7434,83
98,61%	1,39%	6849,56	5847,99
96,35%	3,65%	8205,34	7080,31
93,75%	6,25%	9312,25	8237,44
98,61%	1,39%	8624,32	7468,33
96,15%	3,85%	8915,57	7844,76
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Period March 2022

March 2022	Dedicate Interface - CBI Globe				
	Availability Indicator		Performance Indicator		
	Uptime	Downtime	PISP	AISP	Error Rate
%	%	Average call response times (ms)	Average call response times (ms)	%	
01/03/2022	100,00%	0,00%	1062,83	1184,46	0,03%
02/03/2022	100,00%	0,00%	489,42	694,87	0,00%
03/03/2022	99,98%	0,02%	602,87	875,62	0,14%
04/03/2022	100,00%	0,00%	465,40	756,89	0,00%
05/03/2022	100,00%	0,00%	403,12	694,44	0,00%
06/03/2022	100,00%	0,00%	457,58	715,91	0,29%
07/03/2022	100,00%	0,00%	1437,01	841,76	0,14%
08/03/2022	-43,40%	143,40%	447,76	739,72	10,43%
09/03/2022	100,00%	0,00%	519,37	740,35	0,05%
10/03/2022	100,00%	0,00%	519,35	785,43	0,01%
11/03/2022	100,00%	0,00%	470,07	753,76	0,00%
12/03/2022	100,00%	0,00%	495,25	630,16	0,00%
13/03/2022	100,00%	0,00%	514,69	777,98	0,03%
14/03/2022	100,00%	0,00%	594,72	874,54	0,00%
15/03/2022	99,89%	0,11%	665,67	775,88	0,24%
16/03/2022	100,00%	0,00%	598,36	720,88	0,01%
17/03/2022	100,00%	0,00%	560,71	1113,33	0,01%
18/03/2022	100,00%	0,00%	583,13	756,98	0,00%
19/03/2022	100,00%	0,00%	727,89	870,81	0,03%
20/03/2022	100,00%	0,00%	710,74	696,92	0,00%
21/03/2022	100,00%	0,00%	517,34	736,01	0,00%
22/03/2022	100,00%	0,00%	470,44	690,41	0,00%
23/03/2022	100,00%	0,00%	584,18	676,93	0,00%
24/03/2022	100,00%	0,00%	537,82	625,46	0,00%
25/03/2022	100,00%	0,00%	403,94	663,58	0,00%
26/03/2022	100,00%	0,00%	471,45	657,21	0,00%
27/03/2022	100,00%	0,00%	622,25	665,53	0,00%
28/03/2022	100,00%	0,00%	475,81	674,52	0,00%
29/03/2022	100,00%	0,00%	532,14	702,84	0,03%
30/03/2022	100,00%	0,00%	395,53	1074,43	0,01%
31/03/2022	100,00%	0,00%	490,68	659,26	0,00%

PSU Interface - Web CartaBCC			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
100,00%	0,00%	5977,96	7295,02
100,00%	0,00%	6697,39	9928,19
100,00%	0,00%	7333,83	10446,55
100,00%	0,00%	7400,52	11419,42
100,00%	0,00%	7259,12	11168,09
100,00%	0,00%	6384,77	9746,98
98,47%	1,53%	5871,14	6442,10
100,00%	0,00%	6752,54	10069,23
99,86%	0,14%	7920,22	8430,94
100,00%	0,00%	6917,03	10181,46
100,00%	0,00%	7002,93	9931,92
100,00%	0,00%	5844,56	8004,06
100,00%	0,00%	6395,94	9256,35
100,00%	0,00%	5879,74	8679,62
100,00%	0,00%	4624,04	6129,35
100,00%	0,00%	4744,75	5844,06
100,00%	0,00%	4067,66	5096,50
100,00%	0,00%	4549,50	5076,52
100,00%	0,00%	4049,91	4270,38
100,00%	0,00%	4050,28	4294,01
99,86%	0,14%	4041,85	4267,73
100,00%	0,00%	3674,81	4612,05
100,00%	0,00%	3786,21	4875,95
100,00%	0,00%	3861,97	5127,24
100,00%	0,00%	4498,89	6468,63
100,00%	0,00%	4731,56	6144,11
100,00%	0,00%	4777,19	5757,51
100,00%	0,00%	5197,94	7497,68
100,00%	0,00%	4007,31	5796,29
100,00%	0,00%	5310,56	8100,49
100,00%	0,00%	6098,53	8914,29

PSU Interface - APP myCartaBCC			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
95,90%	4,10%	7731,12	6858,59
94,53%	5,47%	7796,59	6789,56
96,80%	3,20%	7786,94	6761,13
95,65%	4,35%	7277,90	6293,79
97,92%	2,08%	7586,92	6500,77
95,38%	4,62%	7659,35	6689,52
99,25%	0,75%	7452,59	6396,60
96,24%	3,76%	7481,96	6588,30
97,22%	2,78%	6730,22	5832,24
94,12%	5,88%	7838,49	6819,89
96,83%	3,17%	8277,62	7253,68
98,44%	1,56%	7463,93	6454,59
97,73%	2,27%	6981,60	5986,29
95,28%	4,72%	8335,64	7293,30
94,12%	5,88%	6111,85	5331,85
95,24%	4,76%	6676,50	5768,84
97,73%	2,27%	8213,53	7085,58
97,92%	2,08%	8085,77	6941,30
98,61%	1,39%	8016,04	6877,18
99,31%	0,69%	8134,90	6975,37
97,22%	2,78%	8009,27	6877,21
95,65%	4,35%	7930,08	6825,98
93,75%	6,25%	7786,96	6701,86
95,83%	4,17%	7884,42	6760,89
97,90%	2,10%	7867,66	6757,87
93,75%	6,25%	7762,85	6655,06
95,83%	4,17%	8126,63	7004,38
98,61%	1,39%	8323,00	7159,79
97,92%	2,08%	8151,43	7009,78
97,52%	2,48%	7764,29	6670,34
96,67%	3,33%	8028,94	6896,14