

Statistics on the availability and performance of the dedicated and ASPSP interface

Guidelines on the conditions to benefit from an exemption from the contingency mechanism under Article 33(6) of Regulation (EU) 2018/389

Period September 2019 – December 2019

Dedicated Interface CBI Globe



AVAILABILITY	Uptime <i>Daily percentage</i>	100,00%
	Downtime <i>Daily percentage</i>	0,00%
PERFORMANCE	PISP <i>Daily average time per request</i>	45 ms
	AISP <i>Daily average time per request</i>	110 ms
	Error Rate <i>Daily error response rate</i>	0,00%

PSU Interface WEB CartaBCC



AVAILABILITY	Uptime <i>Daily percentage</i>	99,88%
	Downtime <i>Daily percentage</i>	0,12%
PERFORMANCE	Payment <i>Daily average time per request</i>	6119 ms
	Card Information <i>Daily average time per request</i>	7333 ms

PSU Interface APP myCartaBCC



AVAILABILITY	Uptime <i>Daily percentage</i>	93,54%
	Downtime <i>Daily percentage</i>	6,46%
PERFORMANCE	Payment <i>Daily average time per request</i>	2258 ms
	Card Information <i>Daily average time per request</i>	2025 ms

Nota: Ai fini di una comparazione puntuale, i valori medi di disponibilità e performance per i canali banca sono stati calcolati tenendo in considerazione solo i giorni per i quali si sono registrate chiamate in produzione sull'interfaccia CBI Globe per API utili per il calcolo degli indicatori di tipo PISP e AISP. Non è prevista operatività di tipo CISP sulle interfacce CartaBCC

Period September 2019

September 2019	Dedicate Interface - CBI Globe					PSU Interface - Web CartaBCC				PSU Interface - APP myCartaBCC			
	Availability Indicator		Performance Indicator			Availability Indicator		Performance Indicator		Availability Indicator		Performance Indicator	
	Uptime	Downtime	PISP	AISP	Error Rate	Uptime	Downtime	Payment	Card Information	Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)	%	%	%	Average call response times (ms)	Average call response times (ms)	%	%	Average call response times (ms)	Average call response times (ms)	
01/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
02/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
03/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
04/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
05/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
06/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
07/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
08/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
09/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
10/09/2019	100,00%	0,00%	---	20	0,00%	100,00%	0,00%	6131	3275	100,00%	0,00%	3701	3154
11/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
12/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
13/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
14/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
15/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
16/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
17/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
18/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
19/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
20/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
21/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
22/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
23/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
24/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
25/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
26/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
27/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
28/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
29/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	
30/09/2019	---	---	---	---	---	---	---	---	---	---	---	---	

Nota: si sono riportati i valori comparativi di disponibilità e performance solo per i giorni nei quali si sono registrate chiamate in produzione sull'interfaccia CBI Globe per API utili per il calcolo degli indicatori di tipo PISP e AISP. Non è prevista operatività di tipo CISP sulle interfacce CartaBCC

Period October 2019

October 2019	Dedicate Interface - CBI Globe					PSU Interface - Web CartaBCC				PSU Interface - APP myCartaBCC			
	Availability Indicator		Performance Indicator			Availability Indicator		Performance Indicator		Availability Indicator		Performance Indicator	
	Uptime	Downtime	PISP	AISP	Error Rate	Uptime	Downtime	Payment	Card Information	Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)	%	%	%	Average call response times (ms)	Average call response times (ms)	%	%	Average call response times (ms)	Average call response times (ms)	
01/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
02/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
03/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
04/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
05/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
06/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
07/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
08/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
09/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
10/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
11/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
12/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
13/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
14/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
15/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
16/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
17/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
18/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
19/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
20/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
21/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
22/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
23/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
24/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
25/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
26/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
27/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
28/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
29/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
30/10/2019	---	---	---	---	---	---	---	---	---	---	---	---	
31/10/2019	100,00%	0,00%	45	---	0,00%	100,00%	0,00%	5505	10831	64,29%	35,71%	884	627

Nota: si sono riportati i valori comparativi di disponibilità e performance solo per i giorni nei quali si sono registrate chiamate in produzione sull'interfaccia CBI Globe per API utili per il calcolo degli indicatori di tipo PISP e AISP. Non è prevista operatività di tipo CISP sulle interfacce CartaBCC

Period November 2019

November 2019	Dedicate Interface - CBI Globe					PSU Interface - Web CartaBCC				PSU Interface - APP myCartaBCC			
	Availability Indicator		Performance Indicator			Availability Indicator		Performance Indicator		Availability Indicator		Performance Indicator	
	Uptime	Downtime	PISP	AISP	Error Rate	Uptime	Downtime	Payment	Card Information	Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)	%	%	%	Average call response times (ms)	Average call response times (ms)	%	%	Average call response times (ms)	Average call response times (ms)	
01/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	
02/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	
03/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	
04/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	
05/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	
06/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	
07/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	
08/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	
09/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	
10/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	
11/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	
12/11/2019	100,00%	0,00%	45	---	0,00%	99,65%	0,35%	6309	6460	100,00%	0,00%	4321	3073
13/11/2019	100,00%	0,00%	44	---	0,00%	99,65%	0,35%	6146	8519	100,00%	0,00%	1356	1226
14/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	---
15/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	---
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26/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	---
27/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	---
28/11/2019	100,00%	0,00%	48	---	0,00%	100,00%	0,00%	5463	6883	96,95%	3,05%	1605	1465
29/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	---
30/11/2019	---	---	---	---	---	---	---	---	---	---	---	---	---

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Period December 2019

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01/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	
02/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	
03/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	
04/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	
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11/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	
12/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	
13/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	
14/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	
15/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	
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17/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	
18/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	
19/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	
20/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	
21/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	
22/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	
23/12/2019	100,00%	0,00%	---	155	0,00%	100,00%	0,00%	7159	8027	100,00%	0,00%	1683	2604
24/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	---
25/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	---
26/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	---
27/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	---
28/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	---
29/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	---
30/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	---
31/12/2019	---	---	---	---	---	---	---	---	---	---	---	---	---

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