

Statistics on the availability and performance of the dedicated and ASPSP interface

Guidelines on the conditions to benefit from an exemption from the contingency mechanism under Article 33(6) of Regulation (EU) 2018/389

Period July 2023 – September 2023

Dedicated Interface CBI Globe



AVAILABILITY	Uptime <i>Daily percentage</i>	99,46%
	Downtime <i>Daily percentage</i>	0,54%
PERFORMANCE	PISP <i>Daily average time per request</i>	354 ms
	AISP <i>Daily average time per request</i>	434 ms
	Error Rate <i>Daily error response rate</i>	0,06%

PSU Interface WEB CartaBCC



AVAILABILITY	Uptime <i>Daily percentage</i>	99,90%
	Downtime <i>Daily percentage</i>	0,10%
PERFORMANCE	Payment <i>Daily average time per request</i>	5847 ms
	Card Information <i>Daily average time per request</i>	6641 ms

PSU Interface APP myCartaBCC



AVAILABILITY	Uptime <i>Daily percentage</i>	97,78%
	Downtime <i>Daily percentage</i>	2,22%
PERFORMANCE	Payment <i>Daily average time per request</i>	8194 ms
	Card Information <i>Daily average time per request</i>	7026 ms

Nota: Non è prevista operatività di tipo CISP per le interfacce CartaBCC.

Period July 2023

July 2023	Dedicate Interface - CBI Globe					PSU Interface - Web CartaBCC				PSU Interface - APP myCartaBCC			
													
	Availability Indicator		Performance Indicator			Availability Indicator		Performance Indicator		Availability Indicator		Performance Indicator	
	Uptime	Downtime	PISP	AISP	Error Rate	Uptime	Downtime	Payment	Card Information	Uptime	Downtime	Payment	Card Information
	%	%	Average call response times (ms)	Average call response times (ms)	%	%	%	Average call response times (ms)	Average call response times (ms)	%	%	Average call response times (ms)	Average call response times (ms)
01/07/2023	100,00%	0,00%	476,91	467,06	0,00%	100,00%	0,00%	5114,47	5680,18	97,92%	2,08%	8620,49	7992,77
02/07/2023	100,00%	0,00%	346,93	417,09	0,00%	100,00%	0,00%	5821,40	6607,03	99,31%	0,69%	9140,03	8458,13
03/07/2023	100,00%	0,00%	320,41	459,02	0,01%	100,00%	0,00%	6502,74	7453,03	96,53%	3,47%	8842,57	8250,78
04/07/2023	100,00%	0,00%	314,53	380,90	0,00%	100,00%	0,00%	5863,44	6532,38	97,92%	2,08%	8900,37	8275,42
05/07/2023	100,00%	0,00%	333,49	417,50	0,00%	100,00%	0,00%	5476,56	6066,06	97,22%	2,78%	8998,66	8373,69
06/07/2023	100,00%	0,00%	324,30	393,45	0,00%	100,00%	0,00%	7086,96	7772,54	96,53%	3,47%	8222,70	7192,52
07/07/2023	100,00%	0,00%	406,99	416,37	0,00%	100,00%	0,00%	7372,76	7982,89	98,61%	1,39%	8076,60	6873,31
08/07/2023	100,00%	0,00%	333,06	376,28	0,00%	100,00%	0,00%	7414,98	8059,30	99,31%	0,69%	8192,33	6947,86
09/07/2023	100,00%	0,00%	377,65	385,35	0,00%	100,00%	0,00%	7418,11	8073,04	96,53%	3,47%	7938,42	6739,25
10/07/2023	100,00%	0,00%	368,66	388,42	0,00%	100,00%	0,00%	7403,93	8019,02	94,44%	5,56%	7663,21	6526,12
11/07/2023	100,00%	0,00%	356,43	411,28	0,00%	100,00%	0,00%	7388,27	8015,34	95,83%	4,17%	8588,30	7404,25
12/07/2023	100,00%	0,00%	343,69	397,21	0,00%	100,00%	0,00%	7389,70	8028,84	98,61%	1,39%	8238,52	7005,70
13/07/2023	100,00%	0,00%	319,70	403,44	0,00%	100,00%	0,00%	7422,32	8031,01	99,31%	0,69%	8263,09	7033,51
14/07/2023	100,00%	0,00%	428,97	402,99	0,00%	100,00%	0,00%	6916,85	7675,27	97,87%	2,13%	8133,08	6926,06
15/07/2023	100,00%	0,00%	327,32	413,37	0,00%	99,86%	0,14%	5469,90	6305,21	95,83%	4,17%	7787,29	6613,59
16/07/2023	100,00%	0,00%	348,72	406,80	0,00%	100,00%	0,00%	5604,11	6550,29	98,61%	1,39%	8115,33	6900,18
17/07/2023	100,00%	0,00%	402,52	401,93	0,01%	100,00%	0,00%	5515,14	6473,36	97,92%	2,08%	8611,34	7399,74
18/07/2023	100,00%	0,00%	342,59	382,74	0,00%	100,00%	0,00%	5617,90	6729,91	97,92%	2,08%	8731,10	7505,20
19/07/2023	100,00%	0,00%	321,88	402,70	0,00%	93,38%	6,62%	5798,25	7022,09	99,31%	0,69%	8310,98	7068,04
20/07/2023	100,00%	0,00%	364,49	382,34	0,01%	100,00%	0,00%	5337,87	6329,64	98,61%	1,39%	9452,01	8220,88
21/07/2023	93,24%	6,76%	362,06	396,05	0,13%	99,86%	0,14%	5711,65	6602,80	99,31%	0,69%	8197,91	6955,42
22/07/2023	100,00%	0,00%	425,55	397,38	0,00%	100,00%	0,00%	5437,77	6428,82	99,31%	0,69%	8288,55	7052,12
23/07/2023	100,00%	0,00%	439,13	461,23	0,00%	100,00%	0,00%	5548,32	6624,02	94,44%	5,56%	7823,77	6633,47
24/07/2023	100,00%	0,00%	337,48	486,21	0,01%	100,00%	0,00%	5736,19	6747,72	95,83%	4,17%	8804,39	7598,94
25/07/2023	100,00%	0,00%	355,31	419,37	0,02%	100,00%	0,00%	5572,68	6591,01	98,61%	1,39%	8296,70	7058,52
26/07/2023	100,00%	0,00%	331,48	433,31	0,00%	100,00%	0,00%	5497,24	6536,02	98,61%	1,39%	8267,57	7024,59
27/07/2023	100,00%	0,00%	308,76	394,22	0,00%	100,00%	0,00%	5669,06	6702,97	97,22%	2,78%	8110,06	6913,03
28/07/2023	100,00%	0,00%	387,72	406,13	0,00%	100,00%	0,00%	6064,19	6972,52	97,18%	2,82%	7349,81	6327,22
29/07/2023	100,00%	0,00%	416,73	430,12	0,00%	100,00%	0,00%	7397,79	8029,32	98,61%	1,39%	2144,67	1933,03
30/07/2023	100,00%	0,00%	581,49	415,65	0,00%	100,00%	0,00%	7439,08	8096,81	95,14%	4,86%	1969,45	1780,66
31/07/2023	100,00%	0,00%	361,16	422,23	0,00%	100,00%	0,00%	6484,79	7573,21	96,53%	3,47%	6429,66	5550,34

Period August 2023

August 2023	Dedicate Interface - CBI Globe				
					
	Availability Indicator		Performance Indicator		
	Uptime	Downtime	PISP	AISP	Error Rate
	%	%	Average call response times (ms)	Average call response times (ms)	%
01/08/2023	100,00%	0,00%	392,62	401,49	0,00%
02/08/2023	100,00%	0,00%	352,70	405,08	0,01%
03/08/2023	100,00%	0,00%	315,95	404,76	0,00%
04/08/2023	100,00%	0,00%	325,98	450,20	0,02%
05/08/2023	100,00%	0,00%	375,22	404,81	0,00%
06/08/2023	100,00%	0,00%	423,55	433,52	0,00%
07/08/2023	100,00%	0,00%	384,02	423,01	0,00%
08/08/2023	100,00%	0,00%	400,25	422,21	0,00%
09/08/2023	100,00%	0,00%	331,31	437,39	0,03%
10/08/2023	94,10%	5,90%	396,13	385,16	0,32%
11/08/2023	100,00%	0,00%	357,59	426,00	0,00%
12/08/2023	99,41%	0,59%	345,11	436,41	0,23%
13/08/2023	100,00%	0,00%	812,93	1143,45	0,17%
14/08/2023	97,42%	2,58%	383,33	403,28	0,52%
15/08/2023	100,00%	0,00%	284,03	539,18	0,00%
16/08/2023	100,00%	0,00%	383,56	388,37	0,00%
17/08/2023	100,00%	0,00%	489,56	425,71	0,00%
18/08/2023	100,00%	0,00%	359,77	363,29	0,00%
19/08/2023	100,00%	0,00%	360,24	446,90	0,00%
20/08/2023	100,00%	0,00%	539,03	481,19	0,00%
21/08/2023	100,00%	0,00%	331,15	427,41	0,00%
22/08/2023	99,79%	0,21%	297,08	363,06	0,08%
23/08/2023	100,00%	0,00%	304,39	383,43	0,00%
24/08/2023	100,00%	0,00%	329,92	396,71	0,00%
25/08/2023	100,00%	0,00%	328,89	409,28	0,00%
26/08/2023	100,00%	0,00%	362,52	413,26	0,00%
27/08/2023	100,00%	0,00%	567,13	398,26	0,00%
28/08/2023	75,39%	24,61%	382,76	560,70	1,69%
29/08/2023	100,00%	0,00%	306,08	409,02	0,01%
30/08/2023	98,60%	1,40%	435,06	453,85	0,39%
31/08/2023	100,00%	0,00%	337,07	463,03	0,01%

PSU Interface - Web CartaBCC			
			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
100,00%	0,00%	5841,25	7072,56
100,00%	0,00%	5098,13	6009,00
100,00%	0,00%	5836,80	7220,44
100,00%	0,00%	5832,05	6914,57
100,00%	0,00%	5580,92	6566,49
100,00%	0,00%	5330,48	6280,34
100,00%	0,00%	6097,84	7453,21
100,00%	0,00%	5802,99	6872,51
100,00%	0,00%	5863,39	6983,49
100,00%	0,00%	5896,24	6963,76
100,00%	0,00%	5808,97	6660,83
100,00%	0,00%	5689,19	6610,84
100,00%	0,00%	5580,64	6528,68
100,00%	0,00%	5611,53	6597,48
99,72%	0,28%	5439,28	6307,38
100,00%	0,00%	5624,45	6607,57
100,00%	0,00%	5338,79	6150,84
100,00%	0,00%	5164,01	5791,13
100,00%	0,00%	5686,15	6609,16
100,00%	0,00%	5338,90	5992,93
100,00%	0,00%	5724,39	6602,71
100,00%	0,00%	5767,63	6626,06
100,00%	0,00%	5475,50	6177,97
100,00%	0,00%	5683,60	6284,48
100,00%	0,00%	5700,86	6619,02
100,00%	0,00%	5531,68	6217,86
100,00%	0,00%	5518,47	6473,09
100,00%	0,00%	5410,53	6260,29
100,00%	0,00%	5641,67	6338,94
100,00%	0,00%	5799,09	6765,50
100,00%	0,00%	5764,14	6622,12

PSU Interface - APP myCartaBCC			
			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
98,61%	1,39%	8221,85	6984,84
100,00%	0,00%	8529,00	7278,42
97,22%	2,78%	8791,43	7600,19
100,00%	0,00%	8367,33	7113,30
99,31%	0,69%	8190,41	6947,30
98,61%	1,39%	8068,24	6836,16
97,22%	2,78%	8285,93	7058,30
99,31%	0,69%	8381,75	7153,55
99,31%	0,69%	8434,07	7181,54
99,31%	0,69%	8335,49	7080,83
99,31%	0,69%	8394,36	7134,79
98,61%	1,39%	8275,21	7045,80
99,31%	0,69%	8122,43	6875,05
97,92%	2,08%	8242,26	7022,35
97,22%	2,78%	8042,99	6824,91
97,92%	2,08%	8038,54	6815,14
96,87%	3,13%	8410,09	7193,66
99,31%	0,69%	8273,73	7020,70
97,22%	2,78%	8149,63	6936,27
97,92%	2,08%	8176,39	6932,84
97,92%	2,08%	8631,26	7395,68
97,92%	2,08%	8166,17	6925,13
99,31%	0,69%	8323,47	7080,97
97,92%	2,08%	8299,78	7070,66
100,00%	0,00%	8466,55	7212,96
96,53%	3,47%	8550,04	7343,57
99,31%	0,69%	8147,10	6892,44
98,61%	1,39%	8418,41	7167,26
100,00%	0,00%	8666,05	7401,69
98,61%	1,39%	9026,43	7762,44
97,92%	2,08%	8435,59	7202,33

Period September 2023

September 2023	Dedicate Interface - CBI Globe				
					
	Availability Indicator		Performance Indicator		
	Uptime	Downtime	PISP	AISP	Error Rate
	%	%	Average call response times (ms)	Average call response times (ms)	%
01/09/2023	100,00%	0,00%	362,48	381,78	0,00%
02/09/2023	100,00%	0,00%	280,74	369,47	0,03%
03/09/2023	100,00%	0,00%	333,83	441,44	0,00%
04/09/2023	92,83%	7,17%	473,60	436,34	1,15%
05/09/2023	100,00%	0,00%	324,81	379,62	0,00%
06/09/2023	99,95%	0,05%	319,49	395,75	0,04%
07/09/2023	100,00%	0,00%	352,51	415,25	0,00%
08/09/2023	100,00%	0,00%	385,57	400,18	0,00%
09/09/2023	100,00%	0,00%	399,72	387,54	0,00%
10/09/2023	100,00%	0,00%	349,92	400,11	0,00%
11/09/2023	99,97%	0,03%	327,54	415,55	0,06%
12/09/2023	99,78%	0,22%	343,41	465,52	0,23%
13/09/2023	100,00%	0,00%	353,97	505,59	0,03%
14/09/2023	100,00%	0,00%	335,52	454,13	0,00%
15/09/2023	99,98%	0,02%	343,17	439,95	0,19%
16/09/2023	100,00%	0,00%	365,03	453,54	0,00%
17/09/2023	100,00%	0,00%	331,27	507,92	0,00%
18/09/2023	100,00%	0,00%	372,22	445,18	0,00%
19/09/2023	100,00%	0,00%	309,74	744,78	0,03%
20/09/2023	100,00%	0,00%	330,18	404,86	0,00%
21/09/2023	100,00%	0,00%	372,71	419,11	0,00%
22/09/2023	100,00%	0,00%	331,30	400,51	0,00%
23/09/2023	100,00%	0,00%	286,87	493,93	0,00%
24/09/2023	100,00%	0,00%	277,28	400,04	0,00%
25/09/2023	100,00%	0,00%	320,79	487,96	0,01%
26/09/2023	100,00%	0,00%	354,72	388,63	0,00%
27/09/2023	100,00%	0,00%	387,75	446,45	0,00%
28/09/2023	100,00%	0,00%	370,23	488,48	0,01%
29/09/2023	100,00%	0,00%	383,53	423,67	0,00%
30/09/2023	100,00%	0,00%	462,23	462,14	0,01%
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PSU Interface - Web CartaBCC			
			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
100,00%	0,00%	5752,95	6532,86
100,00%	0,00%	5418,25	6102,08
99,72%	0,28%	5580,53	6335,09
100,00%	0,00%	5893,91	6605,70
100,00%	0,00%	5838,71	6750,90
100,00%	0,00%	5740,42	6759,95
100,00%	0,00%	5560,65	6204,92
100,00%	0,00%	5402,05	5683,63
100,00%	0,00%	4893,71	5170,29
99,44%	0,56%	5137,07	5505,51
100,00%	0,00%	5273,54	5628,89
99,03%	0,97%	5384,99	5774,84
100,00%	0,00%	6053,46	6901,14
100,00%	0,00%	5290,04	5802,84
100,00%	0,00%	5654,58	6511,76
99,58%	0,42%	5656,83	6261,12
100,00%	0,00%	5509,97	6188,98
100,00%	0,00%	5771,79	6691,21
100,00%	0,00%	5363,60	5883,86
100,00%	0,00%	5439,73	5927,57
100,00%	0,00%	6011,78	6441,58
100,00%	0,00%	6017,41	6441,98
100,00%	0,00%	6003,91	6452,15
100,00%	0,00%	5995,56	6412,13
100,00%	0,00%	6004,15	6458,89
100,00%	0,00%	6224,63	7000,57
100,00%	0,00%	5552,75	6173,37
100,00%	0,00%	5661,00	6421,28
100,00%	0,00%	5518,06	6362,03
100,00%	0,00%	5324,07	6054,98
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PSU Interface - APP myCartaBCC			
			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
98,61%	1,39%	8485,41	7230,71
96,53%	3,47%	8452,20	7238,81
99,31%	0,69%	8160,00	6903,43
100,00%	0,00%	7936,96	6679,83
99,28%	0,72%	8195,31	6934,84
97,22%	2,78%	8385,57	7162,92
95,14%	4,86%	7976,60	6876,70
97,18%	2,82%	8618,10	7239,95
95,83%	4,17%	9112,99	7624,82
94,44%	5,56%	8932,65	7761,31
96,53%	3,47%	8436,11	7206,82
95,14%	4,86%	8888,79	7708,24
98,56%	1,44%	8359,41	7142,33
95,83%	4,17%	8658,01	7459,30
97,22%	2,78%	8419,16	7206,94
96,53%	3,47%	8217,00	6985,82
95,14%	4,86%	8774,84	7595,47
96,53%	3,47%	8412,87	7213,53
95,14%	4,86%	8591,03	7403,84
97,90%	2,10%	8689,78	7370,86
98,61%	1,39%	7947,64	6686,58
97,90%	2,10%	7943,45	6682,25
99,31%	0,69%	7943,24	6681,98
98,61%	1,39%	7960,17	6703,53
99,31%	0,69%	7946,24	6686,17
97,22%	2,78%	7882,09	6653,37
95,14%	4,86%	8333,78	7171,58
95,62%	4,38%	8771,85	7581,89
96,50%	3,50%	8142,01	6941,75
100,00%	0,00%	7936,13	6673,25
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