

## Statistics on the availability and performance of the dedicated and ASPSP interface

Guidelines on the conditions to benefit from an exemption from the contingency mechanism under Article 33(6) of Regulation (EU) 2018/389

Period July 2022 – September 2022

### Dedicated Interface CBI Globe



AVAILABILITY	<b>Uptime</b> <i>Daily percentage</i>	100%
	<b>Downtime</b> <i>Daily percentage</i>	0%
PERFORMANCE	<b>PISP</b> <i>Daily average time per request</i>	603 ms
	<b>AISP</b> <i>Daily average time per request</i>	500 ms
	<b>Error Rate</b> <i>Daily error response rate</i>	0,01%

### PSU Interface WEB CartaBCC



AVAILABILITY	<b>Uptime</b> <i>Daily percentage</i>	99,98%
	<b>Downtime</b> <i>Daily percentage</i>	0,02%
PERFORMANCE	<b>Payment</b> <i>Daily average time per request</i>	4909 ms
	<b>Card Information</b> <i>Daily average time per request</i>	6330 ms

### PSU Interface APP myCartaBCC



AVAILABILITY	<b>Uptime</b> <i>Daily percentage</i>	95,98%
	<b>Downtime</b> <i>Daily percentage</i>	4,02%
PERFORMANCE	<b>Payment</b> <i>Daily average time per request</i>	6963 ms
	<b>Card Information</b> <i>Daily average time per request</i>	6129 ms

Nota: Non è prevista operatività di tipo CISP per le interfacce CartaBCC.

### Period July 2022

July 2022	Dedicate Interface - CBI Globe				
	Availability Indicator		Performance Indicator		
	Uptime	Downtime	PISP	AISP	Error Rate
	%	%	Average call response times (ms)	Average call response times (ms)	%
01/07/2022	100,00%	0,00%	510,50	414,16	0,00%
02/07/2022	100,00%	0,00%	495,62	378,89	0,00%
03/07/2022	100,00%	0,00%	534,24	381,57	0,00%
04/07/2022	100,00%	0,00%	462,09	403,84	0,00%
05/07/2022	100,00%	0,00%	388,12	406,94	0,00%
06/07/2022	100,00%	0,00%	441,79	399,30	0,01%
07/07/2022	100,00%	0,00%	478,66	411,22	0,01%
08/07/2022	100,00%	0,00%	399,38	410,16	0,00%
09/07/2022	100,00%	0,00%	633,32	380,00	0,01%
10/07/2022	100,00%	0,00%	530,76	381,23	0,00%
11/07/2022	100,00%	0,00%	403,10	498,67	0,00%
12/07/2022	100,00%	0,00%	504,06	5465,95	0,01%
13/07/2022	99,75%	0,25%	608,56	1724,33	0,60%
14/07/2022	100,00%	0,00%	474,53	384,54	0,00%
15/07/2022	100,00%	0,00%	465,56	380,33	0,00%
16/07/2022	100,00%	0,00%	619,71	379,09	0,00%
17/07/2022	100,00%	0,00%	579,01	383,15	0,00%
18/07/2022	100,00%	0,00%	465,80	371,05	0,00%
19/07/2022	100,00%	0,00%	512,45	382,75	0,00%
20/07/2022	100,00%	0,00%	443,87	389,45	0,00%
21/07/2022	100,00%	0,00%	474,31	395,10	0,00%
22/07/2022	100,00%	0,00%	441,88	384,46	0,00%
23/07/2022	100,00%	0,00%	536,08	396,70	0,00%
24/07/2022	100,00%	0,00%	562,75	384,06	0,00%
25/07/2022	100,00%	0,00%	436,61	378,30	0,00%
26/07/2022	100,00%	0,00%	463,07	377,76	0,00%
27/07/2022	100,00%	0,00%	482,22	380,68	0,00%
28/07/2022	100,00%	0,00%	447,14	383,75	0,00%
29/07/2022	100,00%	0,00%	400,84	390,87	0,00%
30/07/2022	100,00%	0,00%	553,81	386,60	0,00%
31/07/2022	100,00%	0,00%	724,47	397,32	0,00%

PSU Interface - Web CartaBCC			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
100,00%	0,00%	4966,95	6577,72
100,00%	0,00%	4886,53	6455,83
99,86%	0,14%	4862,24	6386,63
100,00%	0,00%	4854,40	6393,35
100,00%	0,00%	4871,02	6412,85
100,00%	0,00%	4882,45	6450,36
100,00%	0,00%	5412,00	7321,00
100,00%	0,00%	4906,44	6505,07
99,86%	0,14%	4859,35	6398,13
100,00%	0,00%	5443,50	7581,00
100,00%	0,00%	4840,98	6361,72
100,00%	0,00%	4918,94	6522,06
100,00%	0,00%	4859,21	6390,46
100,00%	0,00%	4817,40	6322,42
100,00%	0,00%	4867,05	6405,03
100,00%	0,00%	4849,33	6389,43
100,00%	0,00%	4851,37	6394,98
100,00%	0,00%	4782,90	6260,59
100,00%	0,00%	4779,05	6252,71
100,00%	0,00%	4895,17	6460,96
100,00%	0,00%	4805,97	6294,68
100,00%	0,00%	4916,57	6521,88
100,00%	0,00%	4854,63	6380,36
99,72%	0,28%	4814,67	6319,36
100,00%	0,00%	4877,36	6434,47
100,00%	0,00%	4852,62	6384,18
100,00%	0,00%	4873,49	6427,55
100,00%	0,00%	4813,32	6309,75
100,00%	0,00%	4849,18	6373,38
100,00%	0,00%	4842,60	6363,45
100,00%	0,00%	4858,20	6400,97

PSU Interface - APP myCartaBCC			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
97,94%	2,06%	5223,59	4776,97
95,62%	4,38%	7158,08	6697,07
95,07%	4,93%	7197,66	6713,33
95,14%	4,86%	7105,08	6671,26
95,14%	4,86%	7027,67	6613,00
94,32%	5,68%	7627,00	6780,54
96,53%	3,47%	9105,83	7510,25
95,71%	4,29%	8517,78	7243,28
96,43%	3,57%	6890,37	6533,48
100,00%	0,00%	8529,00	7431,40
94,74%	5,26%	7135,23	6680,85
95,83%	4,17%	7141,30	6695,99
97,92%	2,08%	7029,08	6636,93
97,22%	2,78%	7028,90	6640,71
97,92%	2,08%	7088,21	6658,36
98,61%	1,39%	7030,38	6643,34
97,22%	2,78%	7038,18	6632,36
97,22%	2,78%	7136,84	6673,60
98,61%	1,39%	6969,53	6603,16
98,61%	1,39%	7063,53	6641,41
99,31%	0,69%	7520,14	6732,03
94,44%	5,56%	7586,39	6446,80
94,37%	5,63%	7698,76	6504,25
95,14%	4,86%	7766,51	6578,07
94,44%	5,56%	7684,65	6504,30
95,83%	4,17%	7917,62	6719,13
94,44%	5,56%	7802,08	6632,56
94,93%	5,07%	7903,04	6841,22
97,04%	2,96%	7728,07	6652,55
97,22%	2,78%	7885,14	6657,49
96,53%	3,47%	7988,49	6767,48

### Period August 2022

August 2022	Dedicate Interface - CBI Globe				
	Availability Indicator		Performance Indicator		
	Uptime	Downtime	PISP	AISP	Error Rate
%	%	Average call response times (ms)	Average call response times (ms)	%	
01/08/2022	100,00%	0,00%	413,15	404,49	0,00%
02/08/2022	100,00%	0,00%	496,65	404,12	0,00%
03/08/2022	100,00%	0,00%	1597,57	3381,35	0,32%
04/08/2022	100,00%	0,00%	4984,94	2650,30	0,05%
05/08/2022	100,00%	0,00%	868,24	1423,09	0,03%
06/08/2022	100,00%	0,00%	824,09	488,27	0,00%
07/08/2022	100,00%	0,00%	480,84	371,49	0,00%
08/08/2022	100,00%	0,00%	475,47	380,95	0,00%
09/08/2022	100,00%	0,00%	453,78	361,89	0,00%
10/08/2022	100,00%	0,00%	510,28	366,80	0,00%
11/08/2022	100,00%	0,00%	458,16	380,33	0,00%
12/08/2022	100,00%	0,00%	1149,12	403,28	0,00%
13/08/2022	100,00%	0,00%	518,22	382,01	0,00%
14/08/2022	100,00%	0,00%	629,23	370,20	0,00%
15/08/2022	100,00%	0,00%	672,25	374,73	0,00%
16/08/2022	100,00%	0,00%	415,61	360,88	0,00%
17/08/2022	100,00%	0,00%	414,07	364,91	0,00%
18/08/2022	100,00%	0,00%	550,69	374,96	0,00%
19/08/2022	100,00%	0,00%	437,56	383,23	0,00%
20/08/2022	100,00%	0,00%	816,48	388,16	0,00%
21/08/2022	100,00%	0,00%	711,00	373,15	0,00%
22/08/2022	100,00%	0,00%	423,16	390,58	0,00%
23/08/2022	100,00%	0,00%	440,78	371,90	0,00%
24/08/2022	100,00%	0,00%	493,87	367,30	0,00%
25/08/2022	100,00%	0,00%	433,19	367,43	0,00%
26/08/2022	100,00%	0,00%	404,20	381,78	0,00%
27/08/2022	100,00%	0,00%	584,72	382,10	0,00%
28/08/2022	100,00%	0,00%	622,08	387,76	0,00%
29/08/2022	100,00%	0,00%	426,77	370,00	0,00%
30/08/2022	100,00%	0,00%	463,98	394,96	0,00%
31/08/2022	100,00%	0,00%	380,14	389,29	0,00%

PSU Interface - Web CartaBCC			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
100,00%	0,00%	4817,45	6304,33
100,00%	0,00%	4821,99	6317,73
100,00%	0,00%	4820,06	6326,68
100,00%	0,00%	5008,63	6555,61
100,00%	0,00%	4850,46	6375,30
100,00%	0,00%	4839,73	6354,85
100,00%	0,00%	4817,55	6315,05
100,00%	0,00%	4826,55	6319,76
100,00%	0,00%	4870,37	6427,20
100,00%	0,00%	4845,07	6370,98
100,00%	0,00%	4827,52	6324,70
100,00%	0,00%	4844,46	6366,27
100,00%	0,00%	4840,98	6366,71
100,00%	0,00%	4802,83	6300,01
100,00%	0,00%	4911,49	6504,30
100,00%	0,00%	4914,92	6522,72
100,00%	0,00%	4850,02	6387,65
100,00%	0,00%	4862,44	6397,03
99,86%	0,14%	4817,38	6319,81
99,86%	0,14%	4855,63	6400,29
100,00%	0,00%	4786,53	6231,57
100,00%	0,00%	4809,26	6291,87
100,00%	0,00%	4914,87	6464,52
100,00%	0,00%	5031,94	6718,06
100,00%	0,00%	4774,44	6213,40
100,00%	0,00%	4877,33	6438,63
100,00%	0,00%	4690,48	6055,21
100,00%	0,00%	4792,94	6220,89
100,00%	0,00%	4871,64	6408,12
100,00%	0,00%	4911,59	6531,04
100,00%	0,00%	5004,00	6627,60

PSU Interface - APP myCartaBCC			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
98,59%	1,41%	9117,20	7577,80
95,83%	4,17%	9223,40	7580,59
98,20%	1,80%	9489,35	7789,06
96,55%	3,45%	7047,23	6648,89
94,37%	5,63%	7096,33	6647,08
94,44%	5,56%	7164,88	6716,83
97,22%	2,78%	6911,69	6572,42
95,83%	4,17%	7089,78	6663,11
93,75%	6,25%	6967,35	6565,09
95,14%	4,86%	7126,46	6683,94
94,44%	5,56%	7016,27	6623,09
96,53%	3,47%	7117,23	6661,32
96,53%	3,47%	7052,11	6639,93
95,83%	4,17%	7162,05	6692,58
95,83%	4,17%	7043,40	6629,67
96,50%	3,50%	7074,41	6649,79
95,83%	4,17%	7215,24	6739,60
96,35%	3,65%	7024,40	6608,56
95,83%	4,17%	7057,80	6213,97
95,83%	4,17%	7255,61	6333,34
97,92%	2,08%	7439,59	6567,76
95,14%	4,86%	7451,75	6389,37
94,44%	5,56%	7535,32	6428,08
94,44%	5,56%	7745,82	6617,78
97,92%	2,08%	7940,22	6699,30
97,22%	2,78%	7947,12	6694,15
95,83%	4,17%	7838,06	6613,59
94,44%	5,56%	7640,95	6441,65
97,22%	2,78%	7918,06	6692,45
95,14%	4,86%	7522,06	6357,44
95,83%	4,17%	7792,75	6588,77



### Period September 2022

September 2022	Dedicate Interface - CBI Globe				
	Availability Indicator		Performance Indicator		
	Uptime	Downtime	PISP	AISP	Error Rate
%	%	Average call response times (ms)	Average call response times (ms)	%	
01/09/2022	100,00%	0,00%	419,10	382,35	0,00%
02/09/2022	100,00%	0,00%	434,20	401,27	0,00%
03/09/2022	100,00%	0,00%	498,89	374,76	0,00%
04/09/2022	100,00%	0,00%	434,71	380,77	0,00%
05/09/2022	100,00%	0,00%	402,89	387,92	0,00%
06/09/2022	100,00%	0,00%	660,82	401,49	0,00%
07/09/2022	100,00%	0,00%	450,22	380,36	0,01%
08/09/2022	100,00%	0,00%	496,78	379,41	0,00%
09/09/2022	100,00%	0,00%	581,58	412,78	0,00%
10/09/2022	100,00%	0,00%	459,46	369,70	0,00%
11/09/2022	100,00%	0,00%	761,57	386,22	0,00%
12/09/2022	100,00%	0,00%	546,45	392,58	0,00%
13/09/2022	100,00%	0,00%	479,40	416,49	0,00%
14/09/2022	100,00%	0,00%	516,01	408,22	0,00%
15/09/2022	100,00%	0,00%	439,64	385,71	0,00%
16/09/2022	100,00%	0,00%	373,64	376,78	0,00%
17/09/2022	100,00%	0,00%	632,57	391,82	0,00%
18/09/2022	100,00%	0,00%	617,12	367,83	0,00%
19/09/2022	100,00%	0,00%	452,74	371,77	0,00%
20/09/2022	100,00%	0,00%	605,22	439,10	0,00%
21/09/2022	100,00%	0,00%	923,84	531,58	0,01%
22/09/2022	100,00%	0,00%	553,63	383,03	0,00%
23/09/2022	100,00%	0,00%	430,16	405,76	0,00%
24/09/2022	100,00%	0,00%	553,63	367,42	0,00%
25/09/2022	100,00%	0,00%	582,99	358,92	0,00%
26/09/2022	100,00%	0,00%	452,86	394,58	0,00%
27/09/2022	100,00%	0,00%	438,56	383,52	0,00%
28/09/2022	100,00%	0,00%	578,52	414,33	0,00%
29/09/2022	100,00%	0,00%	604,72	453,85	0,01%
30/09/2022	100,00%	0,00%	371,27	375,41	0,00%

PSU Interface - Web CartaBCC			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
100,00%	0,00%	5239,00	7124,80
100,00%	0,00%	4916,00	6444,40
100,00%	0,00%	4981,50	6542,60
100,00%	0,00%	5507,00	7542,80
100,00%	0,00%	5561,50	7739,60
100,00%	0,00%	5557,26	7081,90
99,72%	0,28%	4213,96	5153,53
100,00%	0,00%	4211,78	5117,31
100,00%	0,00%	4134,60	5064,99
99,86%	0,14%	4098,33	5125,82
100,00%	0,00%	4105,91	5135,66
99,58%	0,42%	4092,59	5125,93
100,00%	0,00%	5169,07	6051,01
100,00%	0,00%	5634,97	7033,45
100,00%	0,00%	4905,24	6006,21
100,00%	0,00%	5186,15	6274,01
100,00%	0,00%	5693,10	7010,05
100,00%	0,00%	5190,87	6163,13
100,00%	0,00%	5297,10	6438,10
100,00%	0,00%	4652,63	5695,46
100,00%	0,00%	5211,95	6260,72
100,00%	0,00%	4821,83	5784,29
100,00%	0,00%	4991,29	5800,95
100,00%	0,00%	5242,12	6173,04
100,00%	0,00%	5089,68	5959,81
100,00%	0,00%	5070,46	5989,11
100,00%	0,00%	5531,36	6692,32
100,00%	0,00%	4748,08	5579,67
100,00%	0,00%	4979,09	5803,10
100,00%	0,00%	5278,51	6250,51

PSU Interface - APP myCartaBCC			
Availability Indicator		Performance Indicator	
Uptime	Downtime	Payment	Card Information
%	%	Average call response times (ms)	Average call response times (ms)
94,41%	5,59%	7719,66	6518,75
95,83%	4,17%	7942,72	6717,22
95,83%	4,17%	7758,98	6562,68
96,53%	3,47%	7839,81	6599,04
95,14%	4,86%	7837,06	6628,30
93,86%	6,14%	7907,02	6679,60
95,14%	4,86%	7903,95	6711,52
97,92%	2,08%	8135,75	6887,01
97,92%	2,08%	7993,11	6750,78
95,83%	4,17%	7230,78	6102,46
98,61%	1,39%	2037,93	1835,10
95,04%	4,96%	1944,50	1750,35
100,00%	0,00%	1609,42	1399,52
95,83%	4,17%	2917,20	2494,67
96,53%	3,47%	3009,67	2517,48
95,14%	4,86%	2489,55	2087,21
96,53%	3,47%	2583,73	2148,30
95,83%	4,17%	2843,99	2390,71
93,06%	6,94%	1748,68	1453,63
95,07%	4,93%	4354,84	3662,22
92,36%	7,64%	7471,96	6336,01
94,00%	6,00%	3467,43	2944,31
97,83%	2,17%	7938,57	6718,94
94,96%	5,04%	7637,88	6450,51
92,36%	7,64%	7432,37	6308,35
95,14%	4,86%	7892,79	6700,25
95,83%	4,17%	7874,64	6672,02
94,44%	5,56%	7762,19	6567,93
94,70%	5,30%	7959,17	6808,03
94,40%	5,60%	7798,20	6656,64